

DECLARATION OF QUALITY POLICY

Poliweb Graphics, now part of the Palladio Group S.p.A., is a leading-edge company in the national and international market for the development, production and supply of labels and self-adhesive packaging elements.

In line with the results of an analysis of the context in which it operates, and according to the Company's own strategic objectives and policy:

- To enhance, in a context of responsible development, all that contributing to the satisfaction of Clients and all interested parties.
- To respond to the needs and expectations of the market, delivering the expected levels of quality and consistently supplying products that comply with the specified/expected and applicable binding requirements.
- To achieve the established level of quality by optimising its performance in order to ensure the availability of the requested product at competitive prices.
- In carrying out all activities, to comply with the rules, standards of reference and applicable legal provisions.

Senior Management, in support of the expressed policy, has sought to update the Quality Management System in compliance with the requirements of Standard ISO 9001:2015 and binding provisions applicable to both the system and requested products. It has consequently seen to its implementation, undertaking directly and through the participation of all personnel, to continuously improve its efficacy.

Senior Management, in order to ensure the achievement of the expected results, has also set the following objectives/actions:

- To identify, understand and communicate to company resources, affected by way of their authority and role, of the needs/expectations of the Client and of all interested parties.
- To make available the necessary human, financial and technological resources.
- To monitor and measure the performance of the Quality Management System and its processes.
- To consolidate and improve the relationship of collaboration/integration with Clients and Suppliers.
- To maintain within the company a collective commitment to quality through the training, instruction and involvement of all personnel.

CEO

Barbara Zoni



Chairman

Mauro Marchi

